



# Brook Square Surgery



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## Welcome

The practice continues to be very busy during these challenging times however we are positively adapting to the constant changes and patient needs.

We are pleased to finally open the front doors again and to be able to help patients at reception with any queries they may have.

Although the front door is open we still adhere to Government guidelines.

## Coronavirus update:

Following successful clinics at the Rugby Club, the CCG has now approved in house clinics which benefits both staff and patients.

We are very pleased to confirm that in only seven months we have now reached cohort 12, which means we are able to vaccinate all patients 18+.

1st vaccine—7020

2nd vaccine— 5517

## NHS app

The NHS app is now available for patients to access wide range of things including details of their coronavirus vaccine, which may be used for proof of vaccination .

Patients left to vaccinate

1585

## NHS Data Sharing

As of 1st July 2021 patient data will be shared with NHS Digital to help improve health, care and services.

Patient data from GP medical records kept by GP practices in England is used every day to improve health, care and services through planning and research, helping to find better treatments and improve patient care. The NHS is introducing an improved way to share this information - called the General Practice Data for Planning and Research data collection.

NHS Digital will collect, analyse, publish and share this patient data to improve health and care services for everyone.

## The phone system

As you may remember in the last newsletter we mentioned that we are updating our phone system which went live from Tuesday 27th April 2021! Patients no longer need to sit and wait in the call que, by dialling number 2 the system calls patients back when they are near the front of the call que.

The new phone system have many other benefits including a smooth prescription message service, emergency bypass line, covid appointments line and results & referrals line.

## The booking system

We are pleased to be switching to a new booking system which will hopefully be in place from 20th of July, this system is called FootFall.

FootFall is a comprehensive digital practice that accelerates Practice productivity. The intuitive design encompasses all parts of a GP Surgery. It's packed with national and local patient help, is easy to use and comes with your own Administration Dashboard.

27th April – 29th June

19,372 CALLS

## Our GP's

### Our Partners:

- ◇ Dr Claybrook
- ◇ Dr Livesey

### Salaried GPs:

- ◇ Dr Martinez
- ◇ Dr Neal
- ◇ Dr Marmion
- ◇ Dr Yamaguchi (Maternity leave)

### Registrar GPs:

- ◇ Dr Ndekwu
- ◇ Dr Lambert

We will be welcoming a salaried international GP in Summer 2021.

## Fundraising

Fundraising has been limited due to the coronavirus pandemic, however we are holding a bake sale on Friday the 2nd July to raise funds for Dial-A-Ride.

## Upcoming

We have started to prepare for flu clinics behind the scenes as we look to have a very busy year considering the Covid vaccinations will also be underway throughout the flu season.

We are very happy to announce that we are going **Green!**

